



Forfeited Land Sale – FAQ

CHANGE IN EFFECT: FEBRUARY 12, 2024

URL: [HTTPS://FLSEXT.GLO.TEXAS.GOV/](https://flsext.glo.texas.gov/)

Why do I have to create a new account?

When upgrading the application and the application security, the GLO and VLB decided that all users must create a new account. We were unable to copy passwords to the application security since passwords are private.

Why can't I log in?

If you have not yet, you must create a new account starting February 12, 2024. Once you completed the steps on the "New User Registration" page, you will receive an email to set up your password and security information.

If you have, please:

1. Verify you are using your email address to log in, then
2. Verify you activated your account (check junk/spam folder), then
3. Try resetting your password using the "Forgot password" option at the bottom of the login page (use email address).

Why can't I reset my password?

Option A: *You did not receive an email after requesting to reset their password.*

You must create a new account. You may use the same email address for your new account.

Option B: *You received an email saying, "...your password can only be reset by an administrator."*

You must activate your account to login. Find the email from noreply@okta.com in your inbox and use the link included to set up your account. Subject: "Welcome to your Texas General Land Office application!"

Texas General Land Office - Password Reset Requested

Hi Ash,

A password reset request was made for your GLO account. If you did not make this request, please contact your GLO point of contact immediately.

At this time your password can only be reset by an administrator. To send them a request, GLO point of contact.

When I try to activate my account, why does it say, "Token expired?"

For security reasons, our activation emails are only available for 7 days at a time. Follow the steps below for the GLO to resend your activation email for you to set up your account.



Token Expired

Your account activation token is no longer valid. This can happen if you clicked your activation link after creating your account, your activation link expired, or the URL is incorrect. Please contact your administrator to request a new token.


[Go to Homepage](#)

Call us at 1-800-252-8387 or email VLBinfo@glo.texas.gov with the following information:

1. *"I need activation email resent for my land sale account,"*
2. *Your name, and*
3. *Your email address.*

The VLB Call Center will pass the information to the IT team to resend the activation email. In 1 – 3 days, you will see an email from noreply@okta.com. See [ACTIVATION EMAIL](#) example below for visual representation of the activation email.

NEW USER REGISTRATION

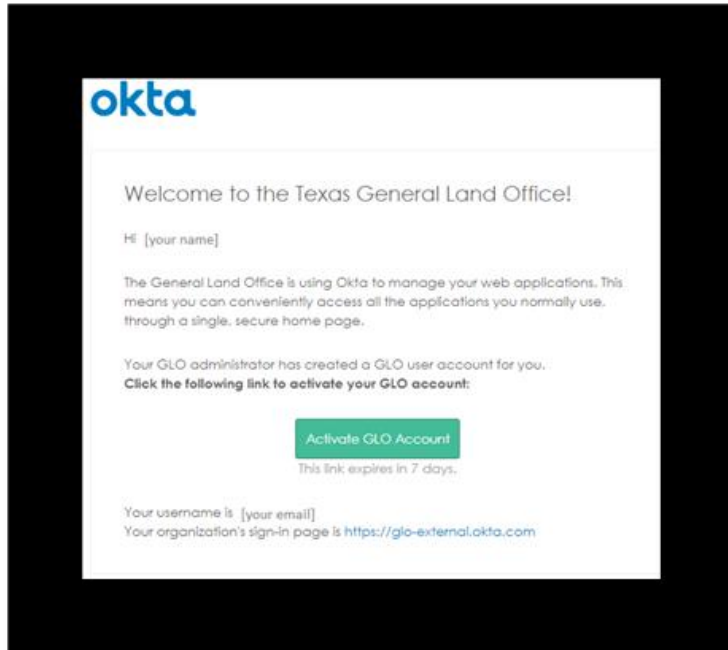
Secure AreaSERVING TEXAS VETERANS
Commissioner Dawn Buckingham, M.D.
New User Registration
Password Self Service

To register a new account, please complete the following form.
With a successful submission, you will receive an email containing instructions on creating a password for your account.

If you had an account prior to the February 12, 2024, update, you may use the same username and email address to create your new account.

Username	<input type="text"/>
First Name	<input type="text"/>
Last Name	<input type="text"/>
Email Address	<input type="text"/>
Street Address	<input type="text"/>
City	<input type="text"/>
State	Select <input type="text"/>
Zip	<input type="text"/>
Telephone Number ex. 5125550000	<input type="text"/>

ACTIVATION EMAIL



SERVING TEXAS VETERANS



VETERANS LAND BOARD

CHAIRWOMAN DAWN BUCKINGHAM, M.D.

LOGIN

V.L.B. Secure Area

Commissioner Dawn Buckingham, M.D.

SERVING TEXAS VETERANS

Email

Password

Submit

[Create Account](#)

[Forgot Password](#)

The General Land Office and Veteran's Land Board have recently updated the Forfeited Land Sales application. To place a bid for sales after February 12, 2024, you must create a new account.

FORGOT PASSWORD

V.L.B. Secure Area

Commissioner Dawn Buckingham, M.D.

SERVING TEXAS VETERANS

Go To VLB Website

Forgotten Password

Password Self Service

If you have not logged in since February 12, 2024, you must [create a new account](#) to access the site.

If you have forgotten your password, follow the prompts to reset your password. If you have not setup your password responses previously, you will not be able to complete this process.

To start, please enter your email address:

Email Address

Reset Cancel

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